

Ahmedabad Stock Exchange Limited
Reg.Off : Kamdhenu complex, Opp. Sahajanand Complex,
Panjara Pole, Ambawadi, Ahmedabad, Gujarat – 380 015
Tender Enquiry - Comprehensive Annual Maintenance Contract of
Computers. Printers and Servers

Sealed tender are invited for and on behalf of the Ahmedabad Stock Exchange ltd. from the reputed and experienced Service provider/firm/Supplier/Contractor for Comprehensive Annual Maintenance contract of Laptops, Computers and Printers for minimum one year (01/04/2013 to 31/03/2014). The items for Annual maintenance contract are given below.

Item	Description	Qty
	Pentium 4 Systems	15
	HP Server ML110	01
	Intel Pentium Dual Core & C2D	14
	I3	02
	Canon All in one printer	07
	HP & Canon LaserJet Printer	14
	HP & Umax Scanner	06
	Laptop	01

Sealed tenders complete in all respect superscribed on "Tender for Comprehensive Annual Maintenance contract of Laptops, Computers and Printers in Ahmedabad Stock Exchange Ltd." must be submitted to System Department of the office latest by 30.03.2013 up to 1700hrs or may be sent to the Reg. Office address of which is mentioned above.

SCOPE OF WORK;

1. You will be responsible for providing regular comprehensive maintenance services including spare but excluding consumables, like print head, ribbon, plastic parts and picture tubes.
2. You are responsible for quarterly preventive maintenance of all equipments.
3. You will station at least one qualified engineer with 3 years of experience at ASEL during working hours; Ahmedabad Stock Exchange Limited will provide table /storage space to your engineer.
4. In case of particular equipments cannot be repaired within two working days; you will be providing a working replacement, as standby.
5. All repair calls will be attended on the same day
6. You are required to repairs (if needed) /maintain the equipments mentioned above.

GENERAL:

7. You will depute your competent and qualified engineer, for preventive and corrective maintenance

8. You would provide the maintenance service on all working days excluding ASEL holidays
9. The maintenance contract can be terminated from either side, by giving one month's written notice